



Phone : (033) 2555-4562

Maharaja Manindra Chandra College

20, RAMKANTA BOSE STREET, KOLKATA-700 003

(NAAC Accredited)

Ref. No.....

Date.....

Students' Grievance Redressal Cell

Resolution of the Emergent Meeting dated 27/05/2023

1. Agenda: Discuss about students' grievances based on the students' feedback of satisfaction survey in the year 2022-2023.

The committee have studied the grievances of students from the satisfaction survey report, such as:

- (a) Vending machine facility
- (b) Hostel facilities
- (d) Improvement of common room facility

and after a prolonged discussion it was resolved that:

1. Vending machine for sanitary napkins for she students will be installed as soon as possible.
2. Problems of Hostel facilities cannot be solved immediately.
3. Students common room for both men and women be improved. It would require some constructional work to be done. But at present there is an acute space problem in the college due to the Annexe Building being declared abandoned, and the rented house is not sufficient for handling the problem. So the college cannot afford to do any kind of makeshift that would be necessary for such construction work. As soon as the college will be able to solve this problem partially or satisfactorily, the facilities of common rooms will be updated.
4. The faculties and college office will take appropriate measure for improving areas where the feed back is positive, but the feed back scores are comparatively lower.

The meeting ended by extending thanks to and from the chair.

Members Present:

Dr. Manturam Samanta(Principal)

Dr. Amita Mazumder(Convener)


Ms. Krishna Mukherjee

Ms. Sutapa De

Mr. Debabrata Mukherjee

Dr. Parimal Kundu

29/05/2023



Principal
Maharaja Manindra Ch. College
Kolkata-700 003